# User Manual for CollabDDS Online Radiological Services (CORS)

PROJECT MANAGEMENT UNIT AT NRC

National Informatics Centre Ministry of Electronics and Information Technology | Government of India



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# High Level Workflow in CORS

**Scenario 1:** Each End user (District Hospital/CHC/PHC) would be mapped to corresponding RRCs. End User needs to upload cases and it will be automatically assigned to corresponding RRC. The radiologist at RRC would review the diagnosis and upload report for the case.

**Scenario 2:** If Radiologist at RRC wants to discuss some complex case with the Radiologist at NRC, then he/she can forward the case to NRC for further collaborative discussion using CollabDDS. The Radiologist would then generate/upload the report for the case which is available to end user.

**Scenario 3:** Escalation of cases by PMU from RRC to NRC in case there is an overload of cases or Radiologist is on leave.





#### Activities and Responsibilities of PMU

#### **Managerial Responsibilities**

- End to end program management
- Review of project progress
- Conducting sessions
- Maintaining Session Records
- Monitoring Performance of RRCs and NRC
- Call center setup
- Maintaining issue register
- Providing Support for Application/ Network/ Hardware
- Defining severity of issues reported
- Forwarding CORS/CollabDDS related issues (enhancement and bug fixes) to NIC
- Project Management Documentation (WPR & MPR)

#### **CORS** Application Responsibilities

- User & Hospital Registration and Management
- Master Data updation for Departments, Domains, Modality etc
- Escalation (Manual/Automatic)
- Reporting Functionality
- Audit Trail



# Instructions to PMU at NRC

Steps for logging into CORS

**Logging into CORS** – User needs to enter username and password provided to him/her.







Username	
Password	
mep6p	Captcha
Refresh Image 2	
	Login
Fo	rgot Password?

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Figure 1: Login Screen



**Home Page** – The dashboard displays the number of registered hospitals, cases and doctors. The page will also depict the case details by domain, modality and status. Also case details by status from RRC and NRC point of view will also be shown.



Figure 2: Dashboard for PMU at NRC



# Hospital Management

One of the responsibilities of PMU is to manage the list of hospitals in the application. Hospital Management link comprises of Hospital, Department, Designation, Domain and Modality.

Home	Hospital Manage	ment 🗸	Users 🗸	Escalation 🗸	Report	Audit Trail	Profile	Logout
	Hospital							
	Department	6			25			6
	Designation	Hospital			Registered (	Cases		Registered Doctors
	Modality	1		Case Deta	il of RRC and	INRC by Status		

Figure 3: Hospital Management



# Addition of Hospitals (NRC, RRC, DH, CHC, PHC)

Step I On selecting "Hospital" from the drop down list of Hospital Management, below screen will be shown to the PMU wherein details of the hospitals can be added. Hospital Type will have 6 categories- NRC, RRC, DH (District Hospital), CHC (Community Health Centre) and PHC (Primary Health Centre). On submission, hospital will be registered in the application. List of previously registered hospitals is also shown on the page.

Hospital N	lame *							
Unique St	nort Name*							
Hospital T	ype*	Hospital Type						•
Hospital Z	lone*	Zone						•
Address1								
Address2								
State*		State						•
District								•
City*								
Pin Code								
Nodal Off	cer Name *							
Nodar Off								
Contact D	etails							_
Contact D Email *	etails							
Contact D Email * Mobile Nu	etails mber' Refresh Image 2							
Contact D Email * Mobile Nu	etails mber Refresh Image &	Submit						
Contact D Email * Mobile Nu	etails mber* Refresh Image Ø	Submit						
Contact D Email * Mobile Nu	etails mber* ₩2Refresh Image <i>©</i>	Submit	List of Re	gistered Hospitals				
Contact D Email * Mobile Nu 265	ethils mber* Refresh Image 2 entries Copy Excel PDF	Submit	List of Re	gistered Hospitals			Search:	
Contact D Email * Mobile Nu 2055	etailis mber <sup>*</sup> w2Refresh Image 2 entries Copy Excel PDF Hospital Name	Submit	List of Re Type \$	gistered Hospitals Reviewer Hospital	•	City 🖕	Search: Nodal Officer	View/Update &
Contact D Email * Mobile Nu 205 how 5 *	entries Copy Excel PDF Hospital Name Project Manager Unit	Submit	List of Re Type \$ NRC	gistered Hospitals Reviewer Hospital	•	City \$	Search: Nodal Officer PMU Officer ①	View/Update ¢
Contact D Email • Mobile Nu 205 Nobile Nu 205	entries Copy Excel PDF Hospital Name Project Manager Unit Anand Hospital - Meerut	Submit Submit Submit PMU(NRC) anand	List of Re Type ¢ NRC NRC	gistered Hospitals Reviewer Hospital	¢	City ¢ Meerut	Search: Search: Modal Officer PMU Officer Anand Goyal ()	View/Update ¢ View/Update
Contact D Email * Mobile Nu 2005 No 1 2 3	entries Copy Excel PDF Hospital Name Project Manager Unit Anand Hospital - Meerut Rama Medical Science - Ghaziabad	Submit     Submit     Short     Code     PMU(NRC)     anand     rama	List of Re Type \$ NRC NRC RRC	gistered Hospitals Reviewer Hospital Anand Hospital - Meerut	•	City ¢ Meerut Ghaziabad	Search: Nodal Officer PMU Officer Anand Goyal Ram Kumar	View/Update ¢ View/Update View/Update View/Update
Contact D Email * Mobile Nu 2 Sorial \$ 1 2 3 4	entries Copy Excel PDF Hospital Name Project Manager Unit Anand Hospital - Meerut Rama Medical Science - Ghaziabad Life line Hospitl - Hapur	Submit Submit Submit Short Code \$ PMU(NRC) anand rama life	List of Re Type \$ NRC NRC RRC RRC	gistered Hospitals Reviewer Hospital Anand Hospital - Meerut Anand Hospital - Meerut	•	City ¢ Meerut Ghaziabad Hapur	Search: Nodal Officer PMU Officer Anand Goyal Ram Kumar Sunil Kumar	View/Update View/Update View/Update View/Update View/Update

Figure 4: Addition of Hospitals



- **Step II** On selection of RRC, DH, CHC or PHC, a new field- "Reviewer Hospital" opens up, wherein following options are present.
  - In case of RRC, "Reviewer Hospital" field will consist of NRC only.
  - In case of DH/CHC/PHC, "Reviewer Hospital" field will consist of NRC and RRC

If the PMU selects "NRC", then "Reviewer Field" will not be opened up since NRC is at the apex level.

Home	Hospital Man	agement 🗸	Users 🗸	Escalation 🗸	Report	Audit Trail	Profile	Logout		
	ſ									
		Hospital Nan	ne *							
		Unique Short	t Name*							
	- 11	Hospital Typ	e*	PHC					•	
	- 11	Hospital Zon	e*	Zone					•	
	- 11	Address1								
	- 11	Address2								
	- 11	State*		State					•	
	- 11	District							•	
	- 11	City*								
	- 11	Pin Code								
	- 11	Nodal Officer	r Name *						_	
	- 11	Email *	llis			_				
	- 11	Mobile Numb	per*							
	- 11	Reviewer Ho	spital*	Reviewer H	lospital				•	
	- 11	<b>82m</b> Refresh Imag	2 <b>k</b> − ∘ ≎							
				Submit	3					

Figure 5: Selection of PHC under "Hospital Type"



# Updating/Viewing of Hospitals (NRC, RRC, DH, CHC, PHC)

**Step I** On clicking "View/Update" button in List of Registered Hospitals already filled details are shown. PMU has the option to update contact details and list of hospital under that particular hospital, for which details are to be updated.

l Management 🗸	Users 🗸	Escalatio	n 🗸 Report	Audit Trail	Profile Log	gout
Hospital	lame *	Prok	et Manager Lloit			
Unique SI	hort Name*	PMU	or manager onit			
Hospital	Type*	NBC				•
Hospital 2	cone*	NRC	1			•
Address1		AIIM	S Campus, Ansari Na	gar East		
Address2						
State*		Jam	mu and Kashmir			•
District		Kup	wara			•
City*						
Pin Code						
Nodal Off	icer Name *	PMU	Officer			
(and	3g					
Refresh In	nage 😂					
			Submit			
Update Cor	ntact Details					
Contact D	letails					
Email Mobile Nu	mber	COXXX 99xxx	xxxmu@nic.in1			
			lodate			
		1.1-1				
		List	or Hospitals Under Se	lected nospita		
Show 5 •	entries Excel				Search:	
SrNo	Hospital	Name 🌵	Short Code	Туре ф	City Ø	Nodal Officer
			No data available	n table		
Showing 0 t	o 0 of 0 entries					Previous Next
			List of Registered H	lospitals		
Show 5 •	entries Excel				Search:	
ital Name (	) Short Code ¢	Туре ф	Reviewer Hospital \$	City 🔶	Nodal Officer	View/Update
Manager	PMU	NRC			PMU Officer®	View/Update
Gandhi	SGPGIL	NRC		Lucknow	Sanjay Gandhi 🛈	View/Update
taghav	BRDG	MED	Sanjay Gandhi	Gorakhpur	Raghav Das ①	View/Update
sduate igarh	PGIMER	RRC	Sanjay Gandhi	Chandigarh	Amir Humza ①	View/Update
endra I	DRPMC	MED	Postgraduate Chandigarh	Tanda	Rajendra Prasad ①	View/Update
Showing 1 t	o 5 of 17 entries			Previou	us <u>1</u> 2	3 4 Next

Figure 6: Update/View Hospital



**Step II** On clicking "Update" under "Contact Details", following screen appears, wherein email and mobile number can be updated.

	Update Contact Details	
Contact Details		
Email	saxxxxxhg@gmail.com	
Mobile Number	99xxxxxx99	
	Update	
	Update Contact	
	At least one of the fields is mandatory	
	Email	
	Mobile Number	
now 5 v entries		Search:
SrNo 🜲 Hospital	Name Refresh Image 😋	Nodal Officer
1 www.ww	Submit	asdasd
2 GGGGGG	G	dddddddddd @
nowing 1 to 2 of 2 entries		Previous 1 Next

Figure 7: Update Contact Details



#### Addition of Department

**Step I** Under "Hospital Management", select "Department" option. A screen will appear wherein department name is needed to be entered. List of already registered departments is also shown.

Home	Hospital Management 🗸	Users 🗸	Escalation 🗸	Report	Audit Trail	Profile	Logout	
	Dej Ref	partment Name Fam3h- resh Image ∂	Sub	pmit				
			List of	Registered De	epartments			
	Shov	v 5 • entries	Excel		Searc	h:		
		Serial No 👙	De	partment Nar	ne		view/update	
		1	Anesthesiology				view/update	
		2	Cardiology				view/update	
		3	Conservative Dentis	try & Endodon	tics		view/update	
		4	Oral & Maxillofacial	Surgery			view/update	
		5	Oral Medicine & Rad	diology			view/update	
	Shov	ving 1 to 5 of 32	entries Previ	ious 1	2 3 4	5 6	7 Next	

Figure 8: Addition of Department



# Addition of Designation

**Step I** Under "Hospital Management", select "Designation" option. A screen will appear wherein designation name is needed to be entered. List of already registered designations is also shown.

	Designation Name *				
	àma3v	·] [			
	Refresh Image 2				
		Submit			
1					
	6	List of Registered Desig	gnations		
	Show 5 • entries Ex	cel	Search:		
	Show 5 • entries Ex	cel Designation Name	Search:	view/update	
	Show 5 • entries Ex	Designation Name     Student	Search:	view/update view/update	
	Show 5 • entries Ex Serial No 1	Ceel Designation Name Student Junior Residents	Search:	view/update view/update view/update	
	Show 5 • entries Ex Serial No 1 2 3	Ceel Designation Name Student Junior Residents Senior Resident	Search:	view/update view/update view/update view/update	
	Show 5 • entries Ext Serial No 1 2 3 4	Designation Name       Student       Junior Residents       Senior Resident       Assistant Professor	Search:	view/update view/update view/update view/update view/update	
	Show 5 • entries Ext Serial No 1 2 3 4 4 5	Designation Name       Student       Junior Residents       Senior Resident       Assistant Professor       Associate Professor	Search:	view/update view/update view/update view/update view/update	

Figure 9: Addition of Designation



# Addition of Domain

**Step I** Under "Hospital Management", select "Domain" option. A screen will appear wherein domain name is needed to be entered. List of already registered domains is also shown.

Home Hospital Management 🗸 Users	s 🌱 Escalation 🗸 Report Audit Trail P	rofile Logout
Domain Nar V <b>V46</b> Refresh Ima	ne •	
	List of Registered Domains	
Show 5 • entries	:	Search:
Serial No 🔶	Domain Name 🔶	view/update
1	Dentals	view/update
2	Nervous System	view/update
3	Head and Neck	view/update
4	Abdomen	view/update
5	Extremities	view/update
Showing 1 to 5 of 7 entries		Previous 1 2 Next

#### Figure 10: Addition of Domain



# Addition of Modality

**Step I** Under "Hospital Management", select "Modality" option. A screen will appear wherein modality name is needed to be entered. List of already registered modalities is also shown.

Home	Hospital Management 🗸	Users 🗸 🛛 E	scalation 🗸	Report A	udit Trail	Profile	Logout	
	Mo Ref	dality Name * /21.04-2 resh Image 2	Sut	omit				
			List o	of Registered Mo	dalities			
	Shov	√ 5 ▼ entries Exc	;el		Searc	h:		
		Serial No	\$ N	Iodality Name	¢	view/u	pdate	
			Scanned X-	Ray		view/u	pdate	
		:	2 Digital X- Ra	у		view/u	pdate	
			3 Clinical Phot	ographs		view/u	pdate	
		4	Ultrasound			view/u	pdate	
		ţ	бСТ			view/u	pdate	
	Shov	ving 1 to 5 of 8 entrie	25		Pre	vious 1	2 Next	

Figure 11: Addition of Modality



# Users

"Users" in menu bar has two sub menus - Registration and User Management.

Hor	me	Hospital Management 🗸	Users 🗸	Escalation 🗸	Report	Audit Trail	Profile	Logout	
			Registration						
			User Manage	ement	25		<b>Y</b>	<u> </u>	

Figure 52: Users Menu



#### User Registration

Step I Under "Users", select "Registration" option. A screen will appear wherein User personal and contact details are filled along with hospital details.User can be of level End User, RRC or NRC.

Home Hospital Managemen	it 🗸 Users 🗸	Escalation 🗸	Report	Audit Trail	Profile	Logout		
ſ	Personal Details						<u>ا</u>	
	Short Name							
	Full Name *							
	Contact Details							
	Email *							
	Mobile *	+91						
	Landline	+91						
	Hospital Details							
	Role *	Role L	ist –			۲.		
	Hospital Name *	Hospita	al List			•		
	Department Name*	Depart	ment			•		
	Designation Name *	- Design	nation –			•		
	Captcha *	Refresh Ir	Ap3 mage C	· ] [				
			Register					

Figure 13: User Registration



#### User Management

**Step I** Under "Users", select "User Management" option. A screen will appear wherein list of registered users will be present. User contact details can be updated and access can be revoked for a particular user if required.

Home	Hospita	ıl Management 🗸	Users 🗸	Escalation 🗸	Report	Audit Trail	Profile	Logout		
				Li	st of Registere	ed Users				
Show	5 • entri	es Excel							Search:	
S	erial No 🌲	Nam	e	♦ User ID ♦	Creat	ed On 🛛 🌲	Status 🜲	Manage	Role Status	Update 🜲
	1	Sanjay Gandhi NRC	Ð	radsgpgil	2018-04-2	27 11:13:25.0	Approved	Revoke	Radiologist	Update
	2	Baba Raghav Das Us	r 🛈	usrbrdg	2018-04-2	27 11:20:54.0	Approved	Revoke	User	Update
	3	Postgraduate Chandi	garh RRC (1)	radpgimer	2018-04-2	27 14:16:16.0	Approved	Revoke	Radiologist	Update
	4	Dr Rajendra Prasad U	JSR (1)	usrdrpmc	2018-04-2	27 14:23:11.0	Approved	Revoke	User	Update
	5	Anand Kumar (1)		radanand	2018-05-1	10 14:27:31.0	Approved	Revoke	Radiologist	Update
Showi	ng 1 to 5 of	18 entries						Previous	1 2 3	4 Next

*Figure 14: User Management* 

- CORS CollabDDS Online Radiological Services

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**Step II** On clicking update button, a screen appears wherein mobile number and email can be updated and reason for the same also needs to be provided.

Home Hospital M	anagement 🗸 🛛 Users 🔨	<ul> <li>Escalation </li> </ul>	Report Audit Trail	Profile	Logout	
						Admin [ Admin ]
					hanna Daamaad	
	Personal Deta	Update Contact Details		×		
	Short name	At least one	e of the fields is mandatory			
	Landline num Professional I	Mobile Number				
	Hospital name Department n	46bn2 Refresh Image ₽				
	Designation n Login Details		Submit			
	User name	admin				
			Edit			
	Contact Deta	ils				
	Email	adxoooxin	I@XXXX.XXX			
	Mobile numb	99xxxxxxx9	9 Edit			

Figure 15: Update User Contact Details



#### Escalation

**Step I** In case of escalation, PMU needs to enter RRC, name of Radiologist and Date range which will escalate the resulted cases to the NRC. The case will be assigned to the Radiologist who has the least number of assigned cases for Review.

Home	Hospital Management 🗸	Users 🗸	Escalation 🗸	Report	Aud	dit Tr	ail	Pro	ofile	Logout	
		Select Radio	logy Hospital								
		All			•						
		Select Radio	logist								
		All			•						
		From Date									
		To Date			Ma	y	• 20	18	T		
				Su	Мо	Ти	We	Th	Fr	Sa	
		e5xp	2	29	30	1	2	3	4	5	
		Refresh Imag	• 2	6	7	8	9	10	11	12	
				13	14	15	16	17	18	19	
			Submit	20	21	22	23	24	25	26	
				27	28	29		31	4	2	
					dau				D		
				10	day				Do	one	

Figure 16: Escalation



# Report

Report functionality gives an option to PMU to monitor the progress of the project by generating reports across type of center, state, hospitals etc. Both single search and combined search is available.

Hon	ne Hospital Managem	nent 🗸 Users	✓ E:	scalation 🗸	Report	Audit Trail	Profile	Logout	
									Admin
	5 Registered Hospi	tal		15 Registered	Cases		Re	5 gistered Doctors	
[	Type of Center	State	T	Hospita	lls T	Docto	ors •	Type Direct	¥
[	Status	Date		Sort B Session Id	¥y ▼	<b>73wh3</b>		Captcha	
				Search	Pdf				

Figure 17: Report



After selecting the required parameters, Report will be generated on the same page. An option to generate report in PDF format is also provided.

Home	Hospital Ma	nageme	nt 🗸	Users 🗸	Es	calation 🗸	Repo	rt	Audit Trail	Prof	ïle	Logout		
														Admin
	5 Registered	Hospital	I			15 Registered	Cases				Regis	5 tered Do	ctors	
All	Type of Center	•	- All	State	•][	Hospita	lls T	·]	Doctors		•	1 Direct	Гуре	¥
	Status		I	Date		Sort B	у	_	texpeth			aptcha		
Al	I	•				Session Id	•	<u>'</u>	papin	'		aprona		
						Search	Pdf							
						All cases	detail							
Show 5 🔻	entries Copy	Excel									Sear	ch:		
SrNo. 🜲	Session Id ∳	C	ollaboratio	on Hospital	\$	Date of cre	ation 🜲	F	Reviewer Hospita	al 🌲	С	lose Date	₽ ♦	Status
1	CASE00001	Baba Ra Gorakh	aghav Das pur	Medical		2018-05-28 12:30:55.0		Sar Luc	njay Gandhi cknow		2018-0 12:40:5	5-28 6.176		Complete
2	CASE00002	Baba Ra Gorakh	aghav Das pur	Medical		2018-05-28 14:26:09.0		Sar Luc	njay Gandhi cknow		2018-0 14:40:4	5-28 1.356		Complete
3	CASE00003	Baba R Gorakh	aghav Das pur	Medical		2018-05-28 14:35:26.0		Sar Luc	njay Gandhi cknow		2018-0 14:36:3	5-28 1.228		Complete
4	CASE00004	Baba Ra Gorakh	aghav Das pur	Medical		2018-05-28 15:25:32.0		Sar Luc	njay Gandhi cknow		In Prog	ress		Pending
5	CASE00005	Dr Raje College	ndra Prasa	ad Medical		2018-05-28 16:51:10.0		Pos Cha	stgraduate andigarh		In Prog	ress		Pending
Showing 1 t	o 5 of 15 entries									F	revious	1	2	3 Next

Figure 18: Report Generation



# Audit Trail

Audit trail of a particular date can be seen by clicking on Submit button. PMU can see the details of every action performed by a user logged into the application. Same can be exported in excel format.

Date *	29 Ref	fresh 2 34hd		Submit	ľ			
	_			Date Of Audit Log : 2018-0	5-29	_	_	
Show 5	entries Excel					Searc	h:	
SrNo 🖨	ACTOR_NAME \$	ACTOR_IP \$	SCREEN 🖨	OPERATION_DESC \$	TIME(IST) 🖨	TARGETED_USER 👙	USER_AGENT 👙	
1	RRC RAD Postgraduate	127.0.0.1	/login	Actor Login Successful	09:31:24	RRC RAD Postgraduate	Mozilla/5.0 (X11; Ubuntu; Linux i686; rv:48.0) Gecko/20100101 Firefox/48.0	http
2	MED Dr Rajedra Prasad	0:0:0:0:0:0:0:1	/login	Actor Login Successful	09:32:33	MED Dr Rajedra Prasad	Mozilla/5.0 (X11; Linux 1686) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/48.0.2564.116 Safar/537.36	http
3	MED Dr Rajedra Prasad	0:0:0:0:0:0:0:1	/saveCollab	Save Collaboration Data	09:33:35	MED Dr Rajedra Prasad	Mozilla/5.0 (X11; Linux i686) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/48.0.2564.116 Safarl/537.36	http
4	MED Dr Rajedra Prasad	0:0:0:0:0:0:0:1	/updateCollab	Update Collaboration Data	09:35:11	MED Dr Rajedra Prasad	Mozilla/5.0 (X11; Linux i686) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/48.0.2564.116 Safarl/537.36	htt
5	radpgimer	127.0.0.1	/logout	User logout successfully	09:35:41	RRC RAD Postgraduate	Mozilla/5.0 (X11; Ubuntu; Linux i686; rv:48.0) Gecko/20100101 Firefox/48.0	http

Figure 19: Audit Trail Report



# Steps for managing profile and logging out from CORS

**Step I** User can manage his/her profile details by clicking on "Edit" button in the Profile menu.

e Hospital Management 🗸 Users 🗸 Es	calation 🗸 Report	Audit Trail	Profile	Logout		
					Adm	in [ Admin ]
				hange Deseward		
Personal Details			, c	nange Password		
Title	Mr			_		
Short name						
Full name	Admin					
Landline number						
Professional Details						
Hospital name	Project Manager Unit					
Department name	Anesthesiology					
Designation name	Student					
Login Details						
User name	admin					
	Edit	J				
Contact Details						
Email	adxxxxxxin@xxxx.xxx	c				
Mobile number	99xxxxxx99					
	Edit					
	Figure 20: P	Profile				



#### **Step II** On clicking "Change Password" link, PMU can also change the password.

Home	Hospital Management 🗸	Users 🗸	Escalation 🗸	Report	Audit Trail	Profile	Logout
							Admin [ Admin ]
			Current Password				
			New Password				
		(	Confirm Password				
		W	ngek_				
			Refresh Image 2				
				Submit			
	_				D		7
			Figure	21: Ch	ange Pa	sswor	d

**Step III** PMU can logout from CORS on clicking "Logout" link from the menu bar.



# Instructions to Reset Password

**Step I** If PMU forgets password then he/she can generate the password by clicking on "Forget Password" link on login page.

Username				
<u>g8akc</u>	cap	itcha		
	Generate Pass	sword		
			_	

**Step II** On clicking Forgot Password link, dialog box will appear wherein user needs to provide username. A link will be sent to the registered email ID of user.

Username	-	rantcha	
Refresh Image 2			
v	Generate Pa	assword	



**Step III** By clicking on the link shared in email, reset password page will be opened. User needs to enter the required details and click on "Submit" button. After successful validation, new password is set for the user.

User Name	
New Password	
Confirm Password	
Refresh Image 2	
	Submit

Figure 24: Reset Password